

Emergency Assistance

Assistance Qualifications

- ⇒ **NO WALK-INS**
- ⇒ You must be employed (full-time, part-time or temporary)
- ⇒ You must have disconnection notice for the utility for which you are requesting assistance, BUT THE UTILITY CANNOT already be disconnected
- ⇒ You must NOT be in default of any kind and must have made a payment within the last 90 days.
- ⇒ Your monthly PIP payment must be more than \$50.
- ⇒ COMPASS does NOT pay reconnection fees.
- ⇒ Your monthly rent payment must be more than \$100.
- ⇒ You must have a documented reason for falling behind in the payment of your monthly expenses
- ⇒ Log onto <http://shortcompass.questionpro.com> OR call 614-463-9612 to request an appointment



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