



## Community Health Worker (CHW) COMPASS at Broad Street

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**COMPASS**, is a mission program under Broad Street Presbyterian Church - Neighborhood Ministry that provides direct short-term financial assistance for emergency housing and utilities relief for residents experiencing utility disconnection and evictions within the City of Columbus.

### **POSITION SUMMARY**

The Community Health Worker (CHW) position is a full-time, on-site role in Columbus, Ohio. The CHW will be responsible for engaging with community members to understand their health needs, providing education, resources, and connecting individuals with appropriate community services and support. Day-to-day tasks include conducting outreach activities, facilitating health education workshops, and providing one-on-one support. The CHW will also collaborate with healthcare providers and social service agencies to promote health and well-being within the community. This position is primarily focused on the achievement of housing stability for City of Columbus residents. The overall community goal is to reduce evictions and literal homelessness for everyone receiving prevention assistance and services.

### **ESSENTIAL DUTIES AND RESPONSIBILITIES**

1. Treat all program participants with respect in a non-judgmental, trauma-informed approach and cultural competency
2. Utilize risk screening tools to assess current levels of housing needs and crisis.
3. Identify individuals in need of housing placement services through outreach and referrals
4. Conduct comprehensive assessment to identify housing needs, health conditions and social determinants of health, by developing a tailored care coordination plan to address identified needs
5. Assist participants in navigating the housing application process, securing housing and connecting to health and social services
6. Conduct outreach through home visits, visits to client's place of comfort, and continuously monitor client progress, housing stability and health outcomes
7. Provide intervention and ongoing support proportional to current needs for households who have higher risk and vulnerability
  - a. Utilization of housing problem solving as first intervention using strength-based approach with client



- b. Provide access to resources and support e.g., food pantry, childcare, community mediation, legal aid, etc., that may have an impact on housing stabilization
  - c. Secure rental assistance funding for participants when appropriate or necessary to stabilize client in eviction prevention approach
  - d. Coordinate access to flexible funds when available and appropriate for housing stabilization, consistent with eligibility and prioritization criteria for flexible funds
8. Provide housing resource information and navigational support for participants as well as other staff at the agency; regular updating of housing-related information and resources

### **SKILLS, KNOWLEDGE & ABILITIES**

1. Bachelor's degree or equivalent experience, in Social Services, Community Health Work (CHW), or related field, preferably in a nonprofit or community-based setting
2. Working knowledge of effective social service interventions, particularly crisis-oriented interventions, approaches to program and system collaboration
3. Familiarity with the communities being served, social service partners and other community resources available to participants
4. Knowledge of issues related to homelessness and homelessness prevention, including causes of homelessness, characteristics of people who experience homelessness
5. Knowledge of issues and interventions relevant to families and individuals most at-risk of literal homelessness
6. Working knowledge of leases, landlord-tenant rights and eviction proceedings (or ability to develop this competency), to make appropriate referrals for legal assistance and mediation services
7. Experience working with people experiencing homeless/housing instability and/or other disadvantaged populations, including a diverse & multi-cultural setting
8. Data entry and basic computer skills required to maintain accurate and complete records
9. Exercise time management skills, balance multiple priorities, and meet timelines
10. Professional written and oral communication skills, ability to maintain thorough documentation

**Send resume and cover letter to: [mmutegi@bspc.org](mailto:mmutegi@bspc.org),  
Deadline for Application: Friday, November 14, 2025**